



Bullitt D. Bourbon aka Elle Ko &lt;o3113o@gmail.com&gt;

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**[rtracker.1984.is #217817] 1984 - Message from o3113o@gmail.com**

44 messages

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**Agnes via RT** <1984@rtracker.1984.is>  
Reply-To: 1984@rtracker.1984.is  
To: o3113o@gmail.com

Fri, Sep 27, 2019 at 11:53 AM

Hello

It is possible to pay with bank transfer, however this costs €5 extra for handling.

Since this is manual, you will have to let me know when payment is made, and what product you are purchasing so I can manually activate your product.

SWIFT (BIC) : GLITISRE

IBAN: IS41 0526 3871 0549 5003 0621 10

All the best,  
Agnes  
1984 ehfOn Wed Sep 25 10:17:44 2019, [o3113o@gmail.com](mailto:o3113o@gmail.com) wrote:

Can I pay with bank transfer/ Western Union?

With love

[o3113o@gmail.com](mailto:o3113o@gmail.com)

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**Bullitt D. Bourbon aka Elle Ko** <o3113o@gmail.com>  
To: 1984@rtracker.1984.is

Wed, Apr 29, 2020 at 1:43 PM

Hi, I need a physical address (not a PO Box) in order to make the bank transfer. What is a beneficiary address that I can use?

Mail priva di virus. [www.avg.com](http://www.avg.com)

[Quoted text hidden]

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**Agnes via RT** <1984@rtracker.1984.is>  
Reply-To: 1984@rtracker.1984.is  
To: o3113o@gmail.com

Wed, Apr 29, 2020 at 3:32 PM

Hello

The physical address can go down as:

Austurstræti 12,  
101 Reykjavík  
IcelandAll the best,  
AgnesOn Wed Apr 29 11:43:28 2020, [o3113o@gmail.com](mailto:o3113o@gmail.com) wrote:

Hi, I need a physical address (not a PO Box) in order to make the bank transfer. What is a beneficiary address that I can use?

[Quoted text hidden]

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**Bullitt D. Bourbon aka Elle Ko** <o3113o@gmail.com>  
To: 1984@rtracker.1984.is

Fri, May 1, 2020 at 2:41 AM

hi Agnes, I initiated the transfer.  
The products I ordered are:  
regular hosting 12 months [bullittbourbon.com](https://bullittbourbon.com)  
domain name 1 year [elleko.net](https://elleko.net)

both in my shopping cart.

best,  
-B

[Quoted text hidden]

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**Agnes via RT** <1984@rtracker.1984.is>  
Reply-To: 1984@rtracker.1984.is  
To: o3113o@gmail.com

Tue, May 5, 2020 at 12:09 PM

Hello  
We have recieved the payment, attached is the invoice for the purchase.

All the best,  
Agnes  
1984 ehf

[Quoted text hidden]

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 **Bullitt.pdf**  
58K

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**Bullitt D. Bourbon aka Elle Ko** <o3113o@gmail.com>  
To: 1984@rtracker.1984.is

Sat, May 9, 2020 at 10:31 PM

when will the products be activated?  
particularly the .com domain and email.  
[Quoted text hidden]

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**Mo via RT** <1984@rtracker.1984.is>  
Reply-To: 1984@rtracker.1984.is  
To: o3113o@gmail.com

Mon, May 11, 2020 at 1:02 PM

It's all active. Are you having trouble?

Best,  
Mo  
1984

[Quoted text hidden]

--  
Mo  
The Ministry of Love  
1984

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**Bullitt D. Bourbon aka Elle Ko** <o3113o@gmail.com>  
To: 1984@rtracker.1984.is

Mon, May 11, 2020 at 8:06 PM

hi Mo-

[bullittbourbon.com](https://bullittbourbon.com) appears to not be registered when I did whois queries. It is still not working just now.

elleko.net is active. I added [elleko.net](http://elleko.net) to the hosting, I can send mail with [elleko.net](mailto:elleko.net) email addresses via webmail, but cannot receive emails. It is also not pointing to the hosted site.

best,

-B

[Quoted text hidden]

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**Agust via RT** <1984@rtracker.1984.is>

Tue, May 12, 2020 at 10:16 AM

Reply-To: 1984@rtracker.1984.is

To: o3113o@gmail.com

Hi there

Bullitbourbon.com is unregistered domain, and you can still registrait the domain through us.

Regarding [elleko.net](http://elleko.net), what happens if you send mail from [elle@elleko.net](mailto:elle@elleko.net) to [elleko@elleko.net](mailto:elleko@elleko.net)?

Can we take off the forwarding for [elle@elleko.net](mailto:elle@elleko.net) to check it.

Regards

Ágúst

[Quoted text hidden]

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**Bullitt D. Bourbon aka Elle Ko** <o3113o@gmail.com>

Tue, May 12, 2020 at 5:30 PM

To: "1984@rtracker.1984.is" <1984@rtracker.1984.is>

doesn't work.

you advertise that hosting comes with a free .com domain, the hosting is associated with [bullittbourbon.com](http://bullittbourbon.com), not the dot net. I wouldn't mind a refund.

[Quoted text hidden]

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**Mo via RT** <1984@rtracker.1984.is>

Tue, May 12, 2020 at 6:36 PM

Reply-To: 1984@rtracker.1984.is

To: o3113o@gmail.com

I apologize, my associate misunderstood you. The domain [bullittbourbon.com](http://bullittbourbon.com) has been registered.

Best,

Mo

1984

[Quoted text hidden]

[Quoted text hidden]

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**Bullitt D. Bourbon aka Elle Ko** <o3113o@gmail.com>

Tue, May 12, 2020 at 11:01 PM

To: 1984@rtracker.1984.is

hi Mo, still can't receive email on either domain.

-B

[Quoted text hidden]

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**Mo via RT** <1984@rtracker.1984.is>

Wed, May 13, 2020 at 11:58 AM

Reply-To: 1984@rtracker.1984.is

To: o3113o@gmail.com

Hi, you seem to have created only one email address, [bb@bullittbourbon.com](mailto:bb@bullittbourbon.com). You seem to have configured this email address to forward any messages to a host of non existent email addresses. Please have a closer look at your mail setup in your user portal.

Best,

Mo

1984

On Tue May 12 08:16:18 2020, agust wrote:

> Hi there

> Bullitbourbon.com is unregistered domain, and you can still registrait

> the

> domain through us.

> Regarding [elleko.net](http://elleko.net), what happens if you send mail from  
> [elle@elleko.net](mailto:elle@elleko.net) to  
> [elleko@elleko.net](mailto:elleko@elleko.net)?  
> Can we take off the forwarding for [elle@elleko.net](mailto:elle@elleko.net) to check it.  
> Regards  
> Ágúst  
> On mán 11. maí 18:07:17 2020, [o3113o@gmail.com](mailto:o3113o@gmail.com) wrote:  
>

[Quoted text hidden]

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**Bullitt D. Bourbon aka Elle Ko** <[o3113o@gmail.com](mailto:o3113o@gmail.com)>  
To: "1984@rtracker.1984.is" <[1984@rtracker.1984.is](mailto:1984@rtracker.1984.is)>

Thu, May 14, 2020 at 7:14 PM

I had [elle@elleko.net](mailto:elle@elleko.net) set up as its own box. Did not work. The address u refer to now is not receiving email. It's been more than a week. Fix it

[Quoted text hidden]

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**Bullitt D. Bourbon aka Elle Ko** <[o3113o@gmail.com](mailto:o3113o@gmail.com)>  
To: "1984@rtracker.1984.is" <[1984@rtracker.1984.is](mailto:1984@rtracker.1984.is)>

Thu, May 14, 2020 at 7:20 PM

If you don't fix this in the next 24 hours I cannot continue using any of your services.

[Quoted text hidden]

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**Mo via RT** <[1984@rtracker.1984.is](mailto:1984@rtracker.1984.is)>  
Reply-To: [1984@rtracker.1984.is](mailto:1984@rtracker.1984.is)  
To: [o3113o@gmail.com](mailto:o3113o@gmail.com)

Thu, May 14, 2020 at 7:49 PM

I see that [elle@elleko.net](mailto:elle@elleko.net) has been set up in the mail systems. It is configured to forward all mail to [bb@elleko.net](mailto:bb@elleko.net) and [elleko@elleko.net](mailto:elleko@elleko.net) without leaving a copy in the [elle@elleko.net](mailto:elle@elleko.net). Neither address exist, so the forwarding will be to a black hole. You need to create the addresses that email gets forwarded to, not only define them as targets of forwarding. If they don't exist, there is nothing to forward to.

If you want to leave a copy of mails sent to [elle@elleko.net](mailto:elle@elleko.net) in that box itself, you need to click on the gray arrow icon in the line signifying that mail box in the hosting control panel and select "keep a copy".

Best,  
Mo  
1984

[Quoted text hidden]

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**Bullitt D. Bourbon aka Elle Ko** <[o3113o@gmail.com](mailto:o3113o@gmail.com)>  
To: "1984@rtracker.1984.is" <[1984@rtracker.1984.is](mailto:1984@rtracker.1984.is)>

Thu, May 14, 2020 at 7:53 PM

Thank you

[Quoted text hidden]

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**Bullitt D. Bourbon aka Elle Ko** <[o3113o@gmail.com](mailto:o3113o@gmail.com)>  
To: "1984@rtracker.1984.is" <[1984@rtracker.1984.is](mailto:1984@rtracker.1984.is)>

Fri, May 15, 2020 at 5:50 PM

I still cannot forward to [elleko.net](http://elleko.net) emails to either emails under the .com or under [elleko.net](http://elleko.net) itself.

[Quoted text hidden]

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**Mo via RT** <[1984@rtracker.1984.is](mailto:1984@rtracker.1984.is)>  
Reply-To: [1984@rtracker.1984.is](mailto:1984@rtracker.1984.is)  
To: [o3113o@gmail.com](mailto:o3113o@gmail.com)

Fri, May 15, 2020 at 5:56 PM

Hi, you have only created 2 email addresses:

[bb@bullittbourbon.com](mailto:bb@bullittbourbon.com)

and

[bb@elleko.net](mailto:bb@elleko.net)

Both those email addresses forward all email, without keeping a copy, to non existing mail boxes.

Could I ask you to please describe here what you want to achieve and I'll try to help you.

Best,  
Mo  
1984

[Quoted text hidden]

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**Bullitt D. Bourbon aka Elle Ko** <o3113o@gmail.com>  
To: "1984@rtracker.1984.is" <1984@rtracker.1984.is>

Fri, May 15, 2020 at 6:01 PM

I forwarded the mail server error msgs to this email [1984@rtracker.1984.is](mailto:1984@rtracker.1984.is),  
I hope that makes you understand.

[Quoted text hidden]

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**Mo via RT** <1984@rtracker.1984.is>  
Reply-To: 1984@rtracker.1984.is  
To: o3113o@gmail.com

Fri, May 15, 2020 at 6:04 PM

It does not. Please describe what you want to achieve here so I can help you achieve it. Which email addresses you want to exist and which forwarding rules you want to apply.

Best,  
Mo  
1984

[Quoted text hidden]

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**Bullitt D. Bourbon aka Elle Ko** <o3113o@gmail.com>  
To: "1984@rtracker.1984.is" <1984@rtracker.1984.is>

Fri, May 15, 2020 at 6:10 PM

When I send an email to the forwarding addresses the server bounces them back. I never receive them in the 1984 ma box.

[Quoted text hidden]

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**Mo via RT** <1984@rtracker.1984.is>  
Reply-To: 1984@rtracker.1984.is  
To: o3113o@gmail.com

Fri, May 15, 2020 at 7:19 PM

Which email addresses do you want to exist? Let's just start there.

Best,  
Mo  
1984

[Quoted text hidden]

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**Bullitt D. Bourbon aka Elle Ko** <o3113o@gmail.com>  
To: 1984@rtracker.1984.is

Fri, May 15, 2020 at 9:47 PM

all forwarding email addresses on the [elleko.net](http://elleko.net) domain do not forward.  
is that clear?

[Quoted text hidden]

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**Mo via RT** <1984@rtracker.1984.is>  
Reply-To: 1984@rtracker.1984.is  
To: o3113o@gmail.com

Fri, May 15, 2020 at 10:09 PM

Only two email addresses exist in your account.

[bb@elleko.net](mailto:bb@elleko.net)  
and  
[bb@bullittbourbon.com](mailto:bb@bullittbourbon.com)

You have only create those two.

You have created the email address [bb@elleko.net](mailto:bb@elleko.net) and configured it to forward all emails sent to it to the following email address:

[elleko@elleko.net](mailto:elleko@elleko.net) <--- IT DOES NOT EXIST. You have not created it. It is useless to forward mail to email addresses that do not exist. it is also useless to send emails directly to [elleko@elleko.net](mailto:elleko@elleko.net) because it does not exist. You have to create it before it can receive mail. You do not create it by specifying it as a forwarding address. You have to create it with a password etc. At the top of the @Mail configuration page in your control panel

You have also created the email address [bb@bullittbourbon.com](mailto:bb@bullittbourbon.com) and configured it to forward all emails sent to it to the following email addresses:

[bdb@bullittbourbon.com](mailto:bdb@bullittbourbon.com)  
[bullitt@bullittbourbon.com](mailto:bullitt@bullittbourbon.com)  
[bourbon@bullittbourbon.com](mailto:bourbon@bullittbourbon.com)  
[bullittbourbon@bullittbourbon.com](mailto:bullittbourbon@bullittbourbon.com)  
[elle@bullittbourbon.com](mailto:elle@bullittbourbon.com)  
[elle@elleko.net](mailto:elle@elleko.net)

NONE OF THEM EXIST BECAUSE YOU HAVE NOT CREATED THEM. You need to create them with password for each etc. before you can use them.

Best,  
Mo  
1984

[Quoted text hidden]

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**Bullitt D. Bourbon aka Elle Ko** <o3113o@gmail.com>  
To: 1984@rtracker.1984.is

Fri, May 15, 2020 at 10:16 PM

Mail forwarding should just work. It is a simple, basic feature for any email service. You have been in business for more than 10 years I expect that your company know this.

I need to speak to your supervisor.

If you are the supervisor, Mo, I need a full refund, including the handling fee. I will also need for your company to release both of my domains in the next 24 hours.

[Quoted text hidden]

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**Mo via RT** <1984@rtracker.1984.is>  
Reply-To: 1984@rtracker.1984.is  
To: o3113o@gmail.com

Fri, May 15, 2020 at 10:20 PM

We'll deal with it on Monday. BTW, mail forwarding works perfectly if the addresses that mail gets forwarded exist :)

We'll deal with this on Monday. Have a good week end.

Best,  
Mo  
1984

[Quoted text hidden]

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**Bullitt D. Bourbon aka Elle Ko** <o3113o@gmail.com>  
To: 1984@rtracker.1984.is

Fri, May 15, 2020 at 11:10 PM

Are you the supervisor?

Your schedule does not work for me. My requirements are clear.

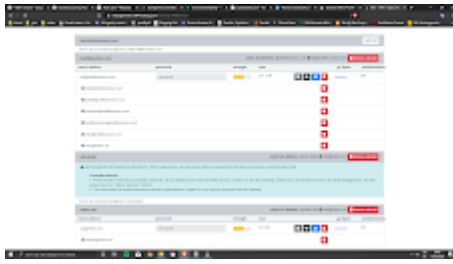
I have already posted on Twitter about this. Depending on what happens, I will go to the Consumer Complaints Committee of Iceland.

you're wrong. I have the bounce back messages to prove it. I am attaching a screenshot of the email set up for records purposes.

[elleko@elleko.net](mailto:elleko@elleko.net) forwards to [bb@elleko.net](mailto:bb@elleko.net).  
[elle@elleko.net](mailto:elle@elleko.net) forwards to [bb@bullittbourbon.com](mailto:bb@bullittbourbon.com)

Neither works.

[Quoted text hidden]



screenshot of setup.png  
131K

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**Mo via RT** <1984@rtracker.1984.is>  
Reply-To: 1984@rtracker.1984.is  
To: o3113o@gmail.com

Sat, May 16, 2020 at 6:07 AM

I am the owner.

[elleko@elleko.net](mailto:elleko@elleko.net) can't forward to [bb@elleko.net](mailto:bb@elleko.net) because [elleko@elleko.net](mailto:elleko@elleko.net) does not exist as an email address in our systems. It only exists as a forwarding target for mails sent to [bb@elleko.net](mailto:bb@elleko.net). [elleko@elleko.net](mailto:elleko@elleko.net) does not exist because you have not created it. Please start by creating it.

Would you like me to make a video where I show you how you create a mail box?

Best,  
Mo  
1984

[Quoted text hidden]

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**Bullitt D. Bourbon aka Elle Ko** <o3113o@gmail.com>  
To: "1984@rtracker.1984.is" <1984@rtracker.1984.is>

Sat, May 16, 2020 at 5:09 PM

Bullittbourbon.com forwarding addresses work

[Quoted text hidden]

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**Mo via RT** <1984@rtracker.1984.is>  
Reply-To: 1984@rtracker.1984.is  
To: o3113o@gmail.com

Sat, May 16, 2020 at 11:03 PM

I really am very keen on helping you here. I just feel that you are not reading the messages I painstakingly write to you in my effort to guide you. I want to ask you one more time: Would you please describe the settings as you want them to be. Which email addresses you want to exist and how you want messages to be forwarded between them. I will gladly help you to achieve that.

Best,  
Mo  
1984

[Quoted text hidden]

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**Bullitt D. Bourbon aka Elle Ko** <o3113o@gmail.com>  
To: 1984@rtracker.1984.is

Sat, May 16, 2020 at 11:36 PM

I get it. You're telling me I have to create a forwarding address then add it as a forwarding address under the address being forwarded to. Correct?

That is redundant and unintuitive. Even the old Roundcube had a feature to simply add aliases.

Idk if y'all designed this interface or not but it is no good. Forwarding addresses are not real mailboxes and should not be treated as such.

More importantly, the 2 domains do not behave in a consistent manner, that in itself is indicative of technical issues. I tweeted the results of sending email to forwarding addresses the .com address under the current set up. It works.

I used to test software professionally and dealt extensively with devs, who invariably will arrive at points when they think QA is being unreasonable. My experience with support here is similar. I need not conform to anything I do not feel comfortable using.

I feel that you are spoiled by friendly, tolerant clients. The reseller I used to buy your services from-- for like 10 years-- was always professional and courteous even though they are just a small coop. I joined them and support them in

different ways, but I left their service to try to support you. Several days without service and it took me 2 messages to get it up and running, then \*you\* get frustrated at me. I do not work for you.

There's been too many things in my experience dealing with your service and I really just want to move on.

[Quoted text hidden]

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**Mo via RT** <1984@rtracker.1984.is>

Sat, May 16, 2020 at 11:50 PM

Reply-To: 1984@rtracker.1984.is

To: o3113o@gmail.com

Fair enough. At least I tried. We'll refund your hosting in full and I'll send you the EPP codes for the domains on Monday.

Best,  
Mo  
1984

[Quoted text hidden]

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**Bullitt D. Bourbon aka Elle Ko** <o3113o@gmail.com>

Sun, May 17, 2020 at 12:02 AM

To: 1984@rtracker.1984.is

you're welcome.

[Quoted text hidden]

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**Mo via RT** <1984@rtracker.1984.is>

Sun, May 17, 2020 at 12:05 AM

Reply-To: 1984@rtracker.1984.is

To: o3113o@gmail.com

I did not thank you. I'm not thankful to you.

Best,  
Mo  
1984

[Quoted text hidden]

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**Bullitt D. Bourbon aka Elle Ko** <o3113o@gmail.com>

Sun, May 17, 2020 at 12:38 AM

To: 1984@rtracker.1984.is

yeah, I know. 10 years.

[Quoted text hidden]

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**Mo via RT** <1984@rtracker.1984.is>

Sun, May 17, 2020 at 3:33 AM

Reply-To: 1984@rtracker.1984.is

To: o3113o@gmail.com

do you really think we owe you something? What do we owe you, just so we can make installments.

Best,  
Mo  
1984

[Quoted text hidden]

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**Bullitt D. Bourbon aka Elle Ko** <o3113o@gmail.com>

Sun, May 17, 2020 at 3:47 AM

To: 1984@rtracker.1984.is

just common courtesy.  
this conversation is over.

[Quoted text hidden]

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**Mo via RT** <1984@rtracker.1984.is>

Mon, May 18, 2020 at 12:27 PM

Reply-To: 1984@rtracker.1984.is

To: o3113o@gmail.com

EPP codes for domains:

[elleko.net](https://elleko.net) MKI\_0OaTqu  
[bullittbourbon.com](https://bullittbourbon.com) I\_iUeDd4BJ

Theft protections has been disabled for both domains, so they should now be transferrable. I will now give this ticket over to billing for full refunding of hosting. Please confirm that you want to cancel the hosting account under domain name [bullittbourbon.com](https://bullittbourbon.com) with a reply hereto.

Best,  
Mo  
1984

[Quoted text hidden]

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**Bullitt D. Bourbon aka Elle Ko** <o3113o@gmail.com>  
To: 1984@rtracker.1984.is

Mon, May 18, 2020 at 8:13 PM

Yes, please proceed.

[Quoted text hidden]

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**Agnes via RT** <1984@rtracker.1984.is>  
Reply-To: 1984@rtracker.1984.is  
To: o3113o@gmail.com

Mon, May 18, 2020 at 8:17 PM

Hello  
I understand you wish for a refund.  
Do you have an account I can transfer the refund to?

All the best,  
Agnes  
1984 ehf

[Quoted text hidden]

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**Bullitt D. Bourbon aka Elle Ko** <o3113o@gmail.com>  
To: 1984@rtracker.1984.is

Mon, May 18, 2020 at 9:08 PM

yes, there are 2 possibilities whichever is more convenient for you.

USD account:  
Recipient: Elle Ko  
Receiving Financial Institution: San Francisco Fire Credit Union  
Address: 3201 California Street  
City: San Francisco  
State: California  
Zip: 94118-1903  
SF Fire Credit Union's SWIFT/Bank Identification Code (BIC): SFFEUS66

euro account:  
account holder: Elle W Ko  
IBAN: BE13 9671 0806 5339  
Bank code (SWIFT / BIC): TRWIBEB1XXX  
Address:  
TransferWise Europe SA  
Avenue Marnix 13-17  
Brussels  
1000  
Belgium

Thank you!

On Mon, May 18, 2020 at 8:17 PM Agnes via RT <[1984@rtracker.1984.is](mailto:1984@rtracker.1984.is)> wrote:

Hello

I understand you wish for a refund.

Do you have an account I can transfer the refund to?

All the best,

Agnes

1984 ehf

On Mon May 18 18:14:17 2020, [o3113o@gmail.com](mailto:o3113o@gmail.com) wrote:

Yes, please proceed.

On Mon, May 18, 2020 at 12:27 PM Mo via RT <[1984@rtracker.1984.is](mailto:1984@rtracker.1984.is)> wrote:

EPP codes for domains:

[elleko.net](http://elleko.net) MKI\_0OaTqu  
[bullittbourbon.com](http://bullittbourbon.com) I\_iUeDd4BJ

Theft protections has been disabled for both domains, so they should now be transferrable. I will now give this ticket over to billing for full refunding of hosting. Please confirm that you want to cancel the hosting account under domain name [bullittbourbon.com](http://bullittbourbon.com) with a reply hereto.

Best,

Mo

1984

On Sun May 17 01:47:46 2020, [o3113o@gmail.com](mailto:o3113o@gmail.com) wrote:

> just common courtesy.

> this conversation is over.

>

> On Sun, May 17, 2020 at 3:33 AM Mo via RT <[1984@rtracker.1984.is](mailto:1984@rtracker.1984.is)>

> wrote:

>

>>

>> do you really think we owe you something? What do we owe you, just so

>> we

>> can make installments.

>>

>> Best,

>> Mo

>> 1984

>>

>> On Sat May 16 22:38:55 2020, [o3113o@gmail.com](mailto:o3113o@gmail.com) wrote:

>>> yeah, I know. 10 years.

>>>

>>> On Sun, May 17, 2020 at 12:05 AM Mo via RT <

[1984@rtracker.1984.is](mailto:1984@rtracker.1984.is)>

>> wrote:

>>>

>>>> I did not thank you. I'm not thankful to you.

>>>> Best,

>>>> Mo

>>>> 1984

>>>>

>>>> On Sat May 16 22:03:07 2020, [o3113o@gmail.com](mailto:o3113o@gmail.com) wrote:

>>>>> you're welcome.

>>>>>

>>>>> On Sat, May 16, 2020 at 11:50 PM Mo via RT

>>>>> <[1984@rtracker.1984.is](mailto:1984@rtracker.1984.is)>

>>>>> wrote:

>>>>>

>>>>>> Fair enough. At least I tried. We'll refund your hosting

in  
>>>>> full  
>> and  
>>>>> I'll  
>>>>> send you the EPP codes for the domains on Monday.  
>>>>>  
>>>>> Best,  
>>>>> Mo  
>>>>> 1984  
>>>>>  
>>>>> On Sat May 16 21:36:44 2020, [o3113o@gmail.com](mailto:o3113o@gmail.com) wrote:  
>>>>>> I get it. You're telling me I have to create a  
forwarding  
>>>>>> address  
>>>>>> then  
>>>>>> add  
>>>>>> it as a forwarding address under the address being  
>>>>>> forwarded to.  
>>>>>> Correct?  
>>>>>> That is redundant and unintuitive. Even the old  
Roundcube  
>>>>>> had a  
>>>>>> feature  
>>>>>> to  
>>>>>> simply add aliases.  
>>>>>> I'dk if y'all designed this interface or not but it is no  
>>>>>> good.  
>>>>>> Forwarding  
>>>>>> addresses are not real mailboxes and should not be  
treated  
>>>>>> as  
>> such.  
>>>>>>  
>>>>>> More importantly, the 2 domains do not behave in a  
>>>>>> consistent  
>>>>>> manner,  
>>>>>> that  
>>>>>> in itself is indicative of technical issues. I tweeted  
the  
>> results  
>>>>>> of  
>>>>>> sending email to forwarding addresses the .com address  
>>>>>> under the  
>>>>>> current  
>>>>>> set up. It works.  
>>>>>>  
>>>>>> I used to test software professionally and dealt  
>>>>>> extensively with  
>>>>>> devs,  
>>>>>> who  
>>>>>> invariably will arrive at points when they think QA is  
>>>>>> being  
>>>>>> unreasonable.  
>>>>>> My experience with support here is similar. I need not  
>>>>>> conform to  
>>>>>> anything  
>>>>>> I do not feel comfortable using.  
>>>>>> I feel that you are spoiled by friendly, tolerant  
clients.  
>>>>>> The  
>>>>>> reseller I  
>>>>>> used to buy your services from-- for like 10 years-- was  
>>>>>> always  
>>>>>> professional and courteous even though they are just a  
>>>>>> small  
>> coop.  
>>>>>> I  
>>>>>> joined  
>>>>>> them and support them in different ways, but I left

their  
 >>>>>> service  
 >>>>>> to try  
 >>>>>> to  
 >>>>>> support you. Several days without service and it took me  
 2  
 >> messages  
 >>>>>> to  
 >>>>>> get  
 >>>>>> it up and running, then \*you\* get frustrated at me. I do  
 >>>>>> not work  
 >>>>>> for  
 >>>>>> you.  
 >>>>>> There's been too many things in my experience dealing  
 with  
 >>>>>> your  
 >>>>>> service  
 >>>>>> and  
 >>>>>> I really just want to move on.  
 >>>>>>  
 >>>>>> On Sat, May 16, 2020 at 11:03 PM Mo via RT <  
 >> [1984@rtracker.1984.is](mailto:1984@rtracker.1984.is)>  
 >>>>>> wrote:  
 >>>>>>  
 >>>>>>> I really am very keen on helping you here. I just feel  
 >>>>>>> that you  
 >>>>>>> are not  
 >>>>>>> reading the messages I painstakingly write to you in  
 my  
 >>>>>>> effort  
 >> to  
 >>>>>>> guide  
 >>>>>>> you. I want to ask you one more time: Would you please  
 >>>>>>> describe  
 >>>>>>> the  
 >>>>>>> settings as you want them to be. Which email addresses  
 >>>>>>> you want  
 >>>>>>> to  
 >>>>>>> exist  
 >>>>>>> and how you want messages to be forwarded between  
 them. I  
 >>>>>>>> will  
 >>>>>>>> gladly  
 >>>>>>>> help  
 >>>>>>>> you to achieve that.  
 >>>>>>>>  
 >>>>>>>> Best,  
 >>>>>>>> Mo  
 >>>>>>>> 1984  
 >>>>>>>>  
 >>>>>>>> On Sat May 16 15:10:02 2020, [o3113o@gmail.com](mailto:o3113o@gmail.com) wrote:  
 >>>>>>>>> Bullittbourbon.com forwarding addresses work  
 >>>>>>>>>  
 >>>>>>>>> On Saturday, May 16, 2020, Mo via RT  
 >>>>>>>>> <[1984@rtracker.1984.is](mailto:1984@rtracker.1984.is)>  
 >>>>>>>>> wrote:  
 >>>>>>>>>  
 >>>>>>>>>> I am the owner.  
 >>>>>>>>>>  
 >>>>>>>>>>> [elleko@elleko.net](mailto:elleko@elleko.net) can't forward to [bb@elleko.net](mailto:bb@elleko.net)  
 >>>>>>>>>>> because  
 >>>>>>>>>>> [elleko@elleko.net](mailto:elleko@elleko.net)  
 >>>>>>>>>>>> does not exist as an email address in our systems.  
 It  
 >>>>>>>>>>>> only  
 >>>>>>>>>>>> exists  
 >>>>>>>>>>>> as  
 >>>>>>>>>>>>> a  
 >>>>>>>>>>>>>>> forwarding target for mails sent to [bb@elleko.net](mailto:bb@elleko.net).

>>>>> [elleko@elleko.net](mailto:elleko@elleko.net)  
>>>>>>>>> does  
>>>>>>>>> not exist because you have not created it. Please  
>>>>>>>>> start by  
>>>>>>>>> creating  
>>>>>>>>> it.  
>>>>>>>>>  
>>>>>>>>> Would you like me to make a video where I show you  
>>>>>>>>> how you  
>>>>>>>>> create a  
>>>>>>>>> mail  
>>>>>>>>> box?  
>>>>>>>>>  
>>>>>>>>> Best,  
>>>>>>>>> Mo  
>>>>>>>>> 1984  
>>>>>>>>>  
>>>>>>>>> On Fri May 15 21:11:17 2020, [o3113o@gmail.com](mailto:o3113o@gmail.com)  
wrote:  
>>>>>>>>> > Are you the supervisor?  
>>>>>>>>> > Your schedule does not work for me. My  
requirements  
>>>>>>>>> > are  
>>>>>>>>> > clear.  
>>>>>>>>> > I have already posted on Twitter about this.  
>>>>>>>>> > Depending on  
>>>>>>>>> > what  
>>>>>>>>> > happens, I  
>>>>>>>>> > will go to the Consumer Complaints Committee of  
>>>>>>>>> > Iceland.  
>>>>>>>>>  
>>>>>>>>> > you're wrong. I have the bounce back messages to  
>>>>>>>>> > prove  
>> it.  
>>>>>>>>> > I am  
>>>>>>>>> > attaching a  
>>>>>>>>> > screenshot of the email set up for records  
>>>>>>>>> > purposes.  
>>>>>>>>>  
>>>>>>>>> > [elleko@elleko.net](mailto:elleko@elleko.net) forwards to [bb@elleko.net](mailto:bb@elleko.net).  
>>>>>>>>> > [elle@elleko.net](mailto:elle@elleko.net) forwards to  
[bb@bullittbourbon.com](mailto:bb@bullittbourbon.com)  
>>>>>>>>>  
>>>>>>>>> > Neither works.  
>>>>>>>>>  
>>>>>>>>> > On Fri, May 15, 2020 at 10:20 PM Mo via RT <  
>>>>>>>>> > [1984@rtracker.1984.is](mailto:1984@rtracker.1984.is)>  
>>>>>>>>> > wrote:  
>>>>>>>>>  
>>>>>>>>> > We'll deal with it on Monday. BTW, mail  
>>>>>>>>> > forwarding  
>> works  
>>>>>>>>> > perfectly if  
>>>>>>>>> > the  
>>>>>>>>> > addresses that mail gets forwarded exist :)  
>>>>>>>>>  
>>>>>>>>> > We'll deal with this on Monday. Have a good  
week  
>>>>>>>>> > end.  
>>>>>>>>>  
>>>>>>>>> > Best,  
>>>>>>>>> > Mo  
>>>>>>>>> > 1984  
>>>>>>>>>  
>>>>>>>>> > On Fri May 15 20:16:46 2020, [o3113o@gmail.com](mailto:o3113o@gmail.com)  
>>>>>>>>> > wrote:  
>>>>>>>>> > Mail forwarding should just work. It is a  
>>>>>>>>> > simple,  
>> basic

























